

# Zipline Omiš Terms & Conditions

Last updated: 1 June 2026

These Terms & Conditions govern the booking and participation in the zipline experience operated by Zipline Omiš (Josipa Pupašića 4, 21310 Omiš, Croatia). By making a booking you agree to these terms.

## 1. The experience

The activity consists of a guided descent on an 8-cable zipline polygon over the Cetina canyon, including return transfer from the agency to the starting point, a full set of certified equipment, two professional guides and a training session.

## 2. Bookings & payment

Bookings can be made online, by phone or in our office. Online payments are processed securely and the booking is confirmed instantly. Office and phone reservations are confirmed once payment is settled. All prices include VAT.

## 3. Participation requirements

Minimum age is 7 years; maximum weight is 140 kg. Every participant signs a statement on the conditions of participation; for minors aged 7 to 18 a parent or guardian signs on their behalf. Participants must not be under the influence of alcohol or drugs.

## 4. Safety

All equipment is CE-certified and inspected daily. Guests must follow all instructions given by the guides at all times. We reserve the right to refuse participation where safety would be compromised.

## 5. Cancellation & weather

Free cancellation or rescheduling is available up to 24 hours before the start time for a full refund. In the event of unsafe weather we offer an alternative date or a full refund. See our separate Cancellation Policy.

## 6. Liability

Participation is at your own responsibility within the bounds of the signed statement. Zipline Omiš maintains full operating liability insurance. We are not liable for loss of personal belongings.

## 7. Governing law

These terms are governed by the laws of the Republic of Croatia. Any disputes fall under the jurisdiction of the competent court in Split.

## Contact

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