

Zipline Omiš & Cancellation Policy

Last updated: 1 June 2026

We want booking with us to feel completely risk-free. This policy explains how cancellations, rescheduling, weather and refunds work.

Free cancellation (24h+)

Cancel or reschedule free of charge up to 24 hours before your start time and receive a full refund & no questions asked.

Within 24 hours

Cancellations made less than 24 hours before the start time are non-refundable, but we will always try to move you to another slot where possible.

Bad weather

Safety comes first. If weather makes the activity unsafe and we cancel, you may choose a full refund or a free reschedule to any available date.

No-shows

Guests who do not arrive for their booked slot without prior notice are treated as a late cancellation and are non-refundable.

Refunds

Approved refunds are returned to the original payment method, typically within 5& 10 business days depending on your bank or card provider.

How to cancel

Use the link in your confirmation email, reply to that email, or contact us at zipline.croatia@gmail.com / +385 91 314 3431.